

Connecting to your Virtual Consultation



Speaking to a consultant using our secure virtual consultation software is easy and straightforward.

This document includes full instructions and screen shots of each step to guide you through the process.



1. Open your confirmation email and click the link to join



NoReply@TotalOrthopaedics.London <NoReply@T...

Wednesday, 7 April 2021 at 15:14

To: Mrs Watson, Carolyn

Dear Carolyn Watson,

Thank you for booking your telemedicine appointment.

Your appointment has been booked for: 09 April 2021 at 08:30 with Joyti Saksena and will take up to 20 mins.

Your appointment will be online using our telemedicine system on your PC, phone or tablet with a camera / webcam.

Join your appointment by clicking this link:-

<https://www.patientbooking.co.uk/to2/#/telemedicine?key=5513f81279fd9af304cc73d01865d7e7520c1d4951f5c3383f1b4043a5cdd1be713d41af1f5b509c41388862cb47bdea&autoUseBrowser=False>

If the link does not work for any reason, you can copy paste it into the address bar of your browser.

Your appointment will begin once your doctor joins.

2. Enter your name and click Continue

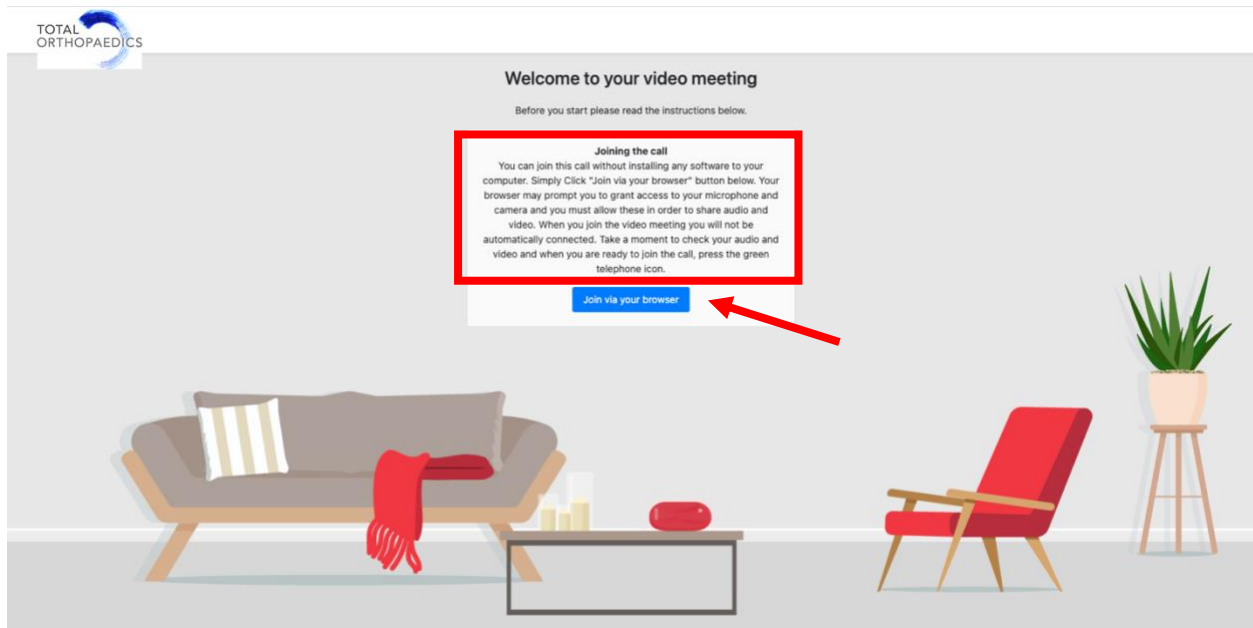
Starting your video call

Please enter your display name

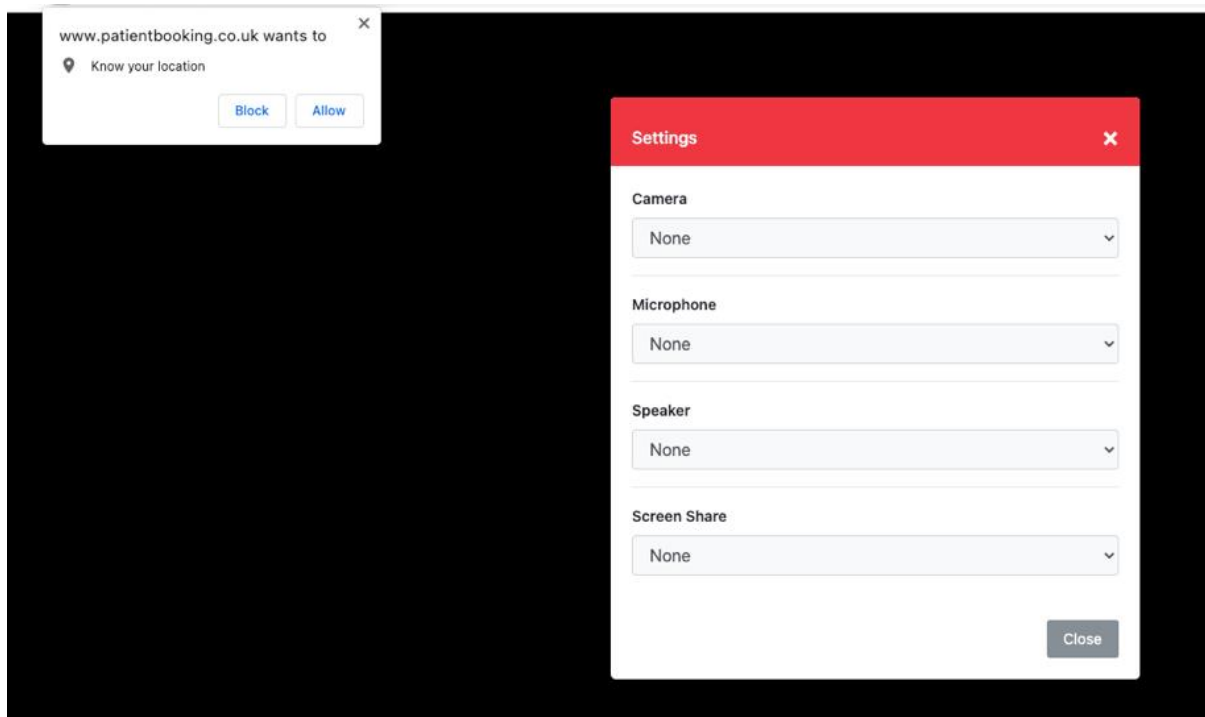
* Your display name will be shown to the other participants on the call.

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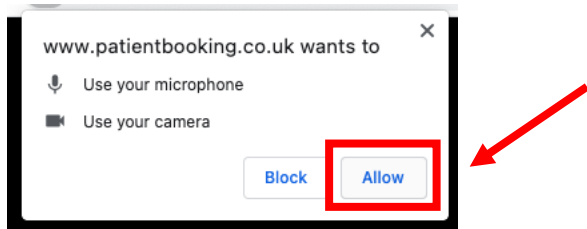
3. Read the instructions and click 'Join via your browser'



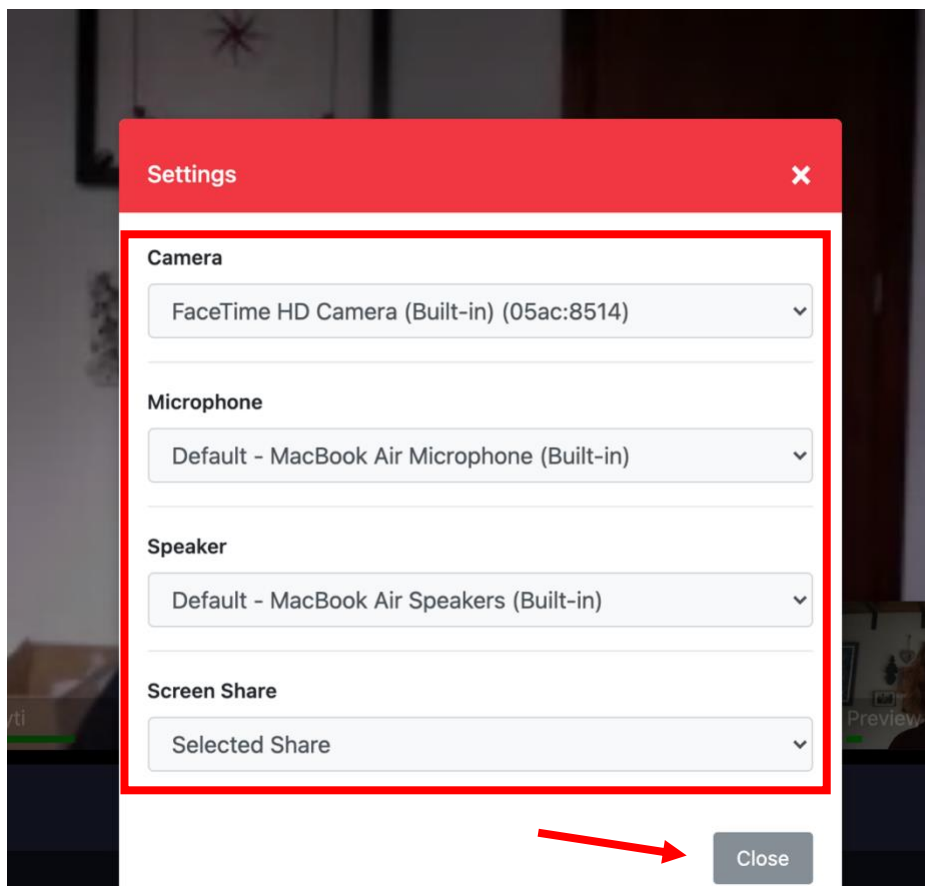
4. Enable the Camera, Microphone, Speaker and Screen Share settings



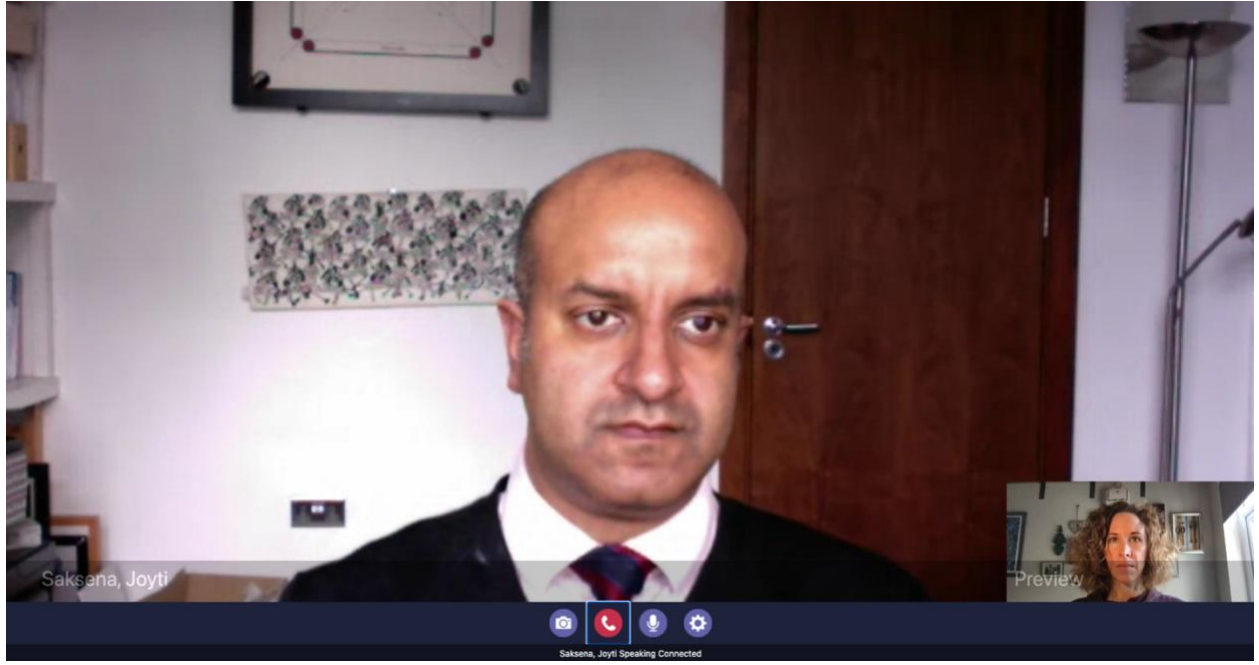
5. Click 'Allow' for Patient Booking (our online Consultation software) to use your microphone and camera. *You must select Allow to be able to hear and see during the consultation.*



6. Select your devices from the Camera, Microphone and Speakers drop-down lists under Settings. If you want to share your screen during the consultation, click 'Selected Share'. Then click 'Close'.



7. You are now connected to your consultant!



Saksena, Joyti

Preview



Saksena, Joyti Speaking Connected